

Difference Card Year End Claims Reminder

You only have 3 months to submit your claims for reimbursement!

ACTIVE EMPLOYEES

You have 3 months after the end of your deductible accumulation period to submit your claims to The Difference Card for reimbursement.

TERMINATED EMPLOYEES

You have 3 months after your termination date to submit your claims for reimbursement.

SUBMITTING CLAIMS FOR REIMBURSEMENT

- ▶ Obtain your Explanation of Benefits (EOB) from your insurance carrier.
- ▶ Download the Difference Card Reimbursement Form at DifferenceCard.com/Members/Forms.
- ▶ Submit your claim to The Difference Card by using one of the methods listed on the next page.
- ▶ Your claim will be processed within 3-5 business days after receipt of all required documents.
- ▶ You will be sent a check to the address we have on file or the funds will be direct deposited if you have registered for direct deposit.



The Difference Card



4 Ways to Submit a Claim



USE THE MOBILE APP

- In the Difference Card Mobile App, click "Submit A Claim"
- A brief form will display, prompting you to enter all relevant details and upload a receipt and/or picture of your EOB.
- Click the next button. Review the details, and when ready, tap submit.



USE THE MEMBER PORTAL

- In the Difference Card Mobile App, click "Submit A Claim"
- A brief form will display, prompting you to enter all relevant details and upload a receipt and/or picture of your EOB.
- Click the next button. Review the details, and when ready, tap submit.



MAIL YOUR CLAIM

Send your EOB and Reimbursement Form to:
The Difference Card
245 Main Street, Suite 605
White Plains, NY 10601



FAX YOUR CLAIM

Fax your EOB and Reimbursement Form to (602)333-4252.